



# Electronic resources in library of central arid zone research institute (CAZRI), jodhpur, rajasthan : a user's survey

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**ABSTRACT :** An effort has been made to know the " level of services obtained by users from library for operating electronic resources, level of Satisfaction of users pertaining to the use of e-resources, attitude of readers to library staff, user's opinion regarding features of e-resources as a source for their academic work in Central Arid Zone Research Institute (CAZRI), Jodhpur Rajasthan" The questionnaires (80) were circulated to random sample of users. The results of the survey are tabulated, graphically presented and discussed in this paper

**Keywords :** Electronic resources, Electronic books, Electronic Journals and OPAC etc

## I. INTRODUCTION

Electronic resources play a vast role in information collection, storage and dissemination. All the electronic resources like CD, E-books, E-Journals, Internet, and OPAC etc are slowly replacing the importance and usages of print media.

This study belongs to Central Arid Zone Research Institute (CAZRI), Jodhpur, Rajasthan. It is a pioneer research institute in arid zone research in India. It's established in 1959 under Indian Council of Agricultural Research (ICAR), New Delhi. Its main aim is to undertake basic & applied research that will contribute to the development of sustainable farming system in arid ecosystem; works as repository of information; develop livestock -based farming; provides scientific leadership and to develop collaboration with state agricultural universities and national and International agencies; provides land management technologies and consultancy and other services. It has own rich library named **Dr Raheja Library**. Its has updated own databases for library services.

## II. SCOPE AND LIMITATIONS

Its main plan to know level of services obtained by users from library for operating electronic resources, level of Satisfaction of users pertaining to the use of e-resources, attitude of readers to library staff, user's opinion regarding features of e-resources as a source for their academic work by agricultural scientists, research scholars and students.

## III. OBJECTIVE

1. To know the level of services obtained by users from library for operating Electronic resources.
2. To study the level of Satisfaction of users pertaining to the use of e-resources.
3. To know the attitude of readers to library staff.
4. To study the user's opinion regarding features of e-resources as a source for their academic work.

## IV. METHODOLOGY

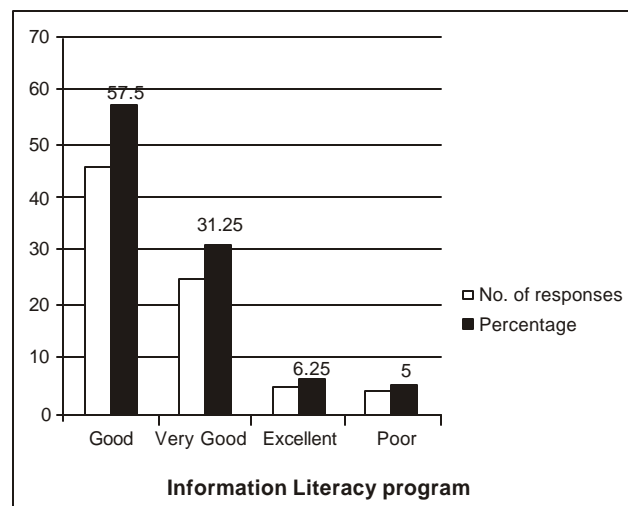
A questionnaire is prepared for data collection from the agricultural scientists, research scholars and students of CAZRI, Rajasthan. 80 users were responded. Then the data were analyzed and interpreted for the outcome and presented in the following paragraphs.

## V. DATA ANALYSIS

A. *Type of training obtained by users from library for operating electronic resources.*

**Table 1 :**

S.no	Services by Library staff	No. of responses	Percentage
1	Good	46	57.5
2	Very Good	25	31.25
3	Excellent	5	6.25
4	Poor	4	5
	<b>Total</b>	<b>80</b>	<b>100</b>



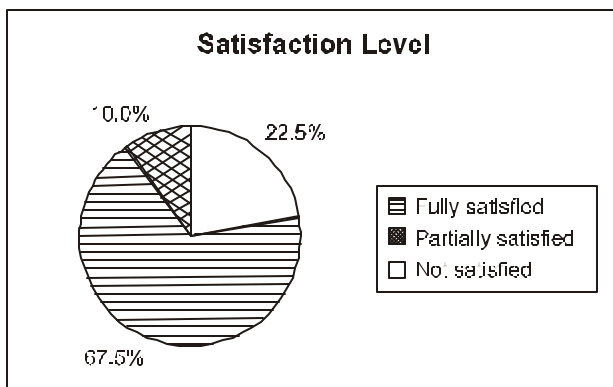
**Fig. 1.**

Table 1 shows that 57.5 % users responses is good for training obtained by users from library for operating electronic resources, 31.25 % very good, 6.25 % excellent, 5.0% poor.

*B. Satisfaction of users pertaining to the use of e-resources*

**Table 2:**

S.No	Satisfaction Level	No. of responses	Percentage
1	Fully satisfied	18	22.5
2	Partially satisfied	54	67.5
3	Not satisfied	8	10
<b>Total</b>		<b>80</b>	<b>100</b>



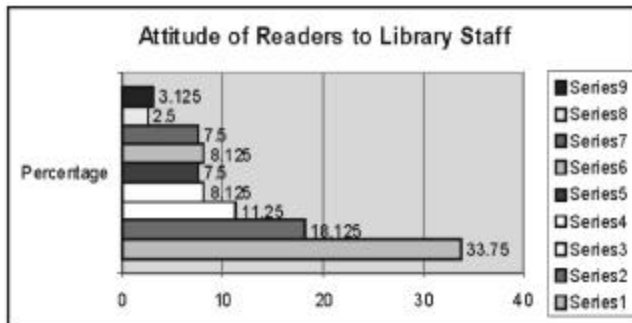
**Fig. 2.**

It is evident from table 2 that 67.50% partially satisfied, 22.50% fully satisfied, 10.00 not satisfied.

*C. Attitude of readers to library staff*

**Table 2:**

S.No		No. of responses	Percentage
1	Maintain a calm, non-judge mental attitude	54	33.75
2	Avoid a loud, moralizing, or condescending of voice or phrases	29	18.125
3.	Convince the staff by his calm attitude	18	11.25
4	Do not argue	13	8.125
5	Listen carefully and access the situation before reaching	12	7.5
6	Poses in between the work	13	8.125
7	Don't convince the staff about the required subject properly	12	7.5
8	Irregular violation	4	2.5
9	Unable to stay for information	5	3.125
<b>Total</b>		<b>160</b>	<b>100</b>



**Fig. 3.**

Table 3 shows that a attitude of readers to library staff, 33.75% maintain a calm, non -judge mental attitude, 18.125 % avoid a loud, moralizing, 11.25% condescending of voice or phrases, 11.25% convince the staff by his calm attitude, 8.125% Poses in the work.

*D. User's opinion regarding features of e-resources as a source for their academic work.*

**Table 3:**

Feautres	Poor	Fair	Good	Very Good	Excellent
Accessibility	2 (2.5)	13 (3.75)	38 (47.5)	22 (27.5)	5 (6.25)
Accuracy	4 (5)	9 (11.25)	47 (58.75)	14 (17.5)	6 (7.5)
Availability	3 (3.75)	12 (15)	41 (51.25)	19 (23.75)	8 (10.00)
Consistency	3 (3.75)	13 (16.25)	46 (57.5)	15 (18.75)	3 (3.75)
Ease to use	3 (3.75)	8 (10.00)	50 (62.5)	18 (22.5)	1 (1.25)
Flexibility	2 (2.5)	22 (27.5)	32 (40)	18 (22.5)	6 (7.5)
Permanence	2 (2.5)	14 (17.5)	42 (52.5)	13 (16.25)	9 (11.25)
Uniqueness	7 (8.75)	20 (25)	40 (50)	5 (6.25)	8 (10)
Usefulness	0 (0.00)	13 (16.25)	27 (33.75)	32 (40)	8 (10)

Table 4 shows that user's opinion regarding features of e-resources as a source for their academic work % wise.

**VI. FINDINGS**

1. Majority (57.5 %) is good for training obtained by users from library for operating electronic resources, 31.25 % very good, 6.25 % excellent, and 5.0% poor.
2. About 68.80% partially satisfied, 22.5 % fully satisfied, 10.00 not satisfied.

\*Responses are 160 because multiple-choice questionnaire used.

3. Majority (33.75%) is maintain a calm, non-judge mental attitude of readers to library staff, 18.125 % avoid a loud, moralizing, condescending of voice or phrases, 11.25% convince the staff by his calm attitude, 8.125 % Poses in between the work, etc.
4. It is shown that user's opinion regarding features of e-resources as a source for their academic work.

## VII. SUGGESTIONS

E-resources has virtually unlimited potential for variety of useful application in libraries. It has become an integral part of all library information resources, operations and services. Libraries use e-resources to increase the efficiency, productivity and effectiveness of their operations and services. So libraries should organized library orientation programmed, improved awareness level of users, increased computer terminals & Internet ease of use, increased financial plan for electronic resources in library and try search users desires.

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